



Setup Customer Portal on PacketShaper

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The purpose of this document is to have a cheat sheet available with necessary steps to setup a customer portal. It's not my intension to replace any official document or release notes.

1. **Open Basic Configuration** in PacketShaper for Portal Usage. (SETUP – CUSTOMER PORTAL ADMINISTRATION)
2. **Add the Portal IP Address and Netmask.** If you want to use main IP Address of the Shaper leave it to “(none)”
3. **Add a customer name to portal page.**

add customer

add customer
reset form
cancel

Name:

Password: Confirm Password:

Directory:

Message of the Day: System message Custom

Another great day to Rock 'n' Roll :-)|

The directory will be added automatically on the harddisk (9.258/customer/Bemsel)

		Name	Last Modified	Size
		Up to parent directory	--	--
<input type="checkbox"/>		CENTRAL/	--	--
<input type="checkbox"/>		LIBMD5.JS	27-Oct-2004 16:46:06	10643
<input type="checkbox"/>		LOGIN.HTM	27-Oct-2004 16:46:00	388
<input type="checkbox"/>		MAIN.HTM	27-Oct-2004 16:45:46	7068
<input type="checkbox"/>		TOP.HTM	27-Oct-2004 16:45:30	392
<input type="checkbox"/>		BANNER.JPG	27-Oct-2004 16:45:22	12393
<input type="checkbox"/>		PKTWISE.GIF	27-Oct-2004 16:45:38	1539
<input type="checkbox"/>		LOGO.GIF	27-Oct-2004 16:45:52	4803
<input type="checkbox"/>		LGINBTN.GIF	27-Oct-2004 16:46:12	348
<input type="checkbox"/>		BEMSEL/	--	--



DISCLAIMER

This Technical Tip or TechNote is provided as information only. I cannot make any guarantee, either explicit or implied, as to its accuracy to specific system installations / configurations. Readers should consult each Vendor for further information or support.

Although I believe the information provided in this document to be accurate at the time of writing, I reserve the right to modify, update, retract or otherwise change the information contained within for any reason and without notice. This technote has been created after studying the material and / or practical evaluation by myself. All liability for use of the information presented here remains with the user

SETUP

Choose Setup Page: customer portal administration ▼

customer portal administration - global settings

apply changes ...
reset form

Portal IP Address: 192.168.10.160

Portal Net Mask: 255.255.255.0

System-wide message of the day:

customers

add customer
delete all local customers ...
update

	Name	Password	Directory	Message of the Day
edit delete ...	Bemsel	*****	bemsel	
edit delete ...	central	*****	central	

You can also set a Portal IP Address to “hide” PacketShaper’s administration IP.

4. **Download the sample file** “psamples.zip” from the web

http://www.packeteer.com/support/util_main.cfm?page=customer_portals

5. Extract the zip file locally and upload following files to 9.258/customer

- | | |
|--------------------------------------|---|
| <input type="checkbox"/> Login.htm | ➔ The main Login File |
| <input type="checkbox"/> libmd5.js | ➔ Javascript Applet used by Login File |
| <input type="checkbox"/> blank.gif | ➔ Image File used by the sample Login Page |
| <input type="checkbox"/> lginbtn.gif | ➔ Image File of the Login Button on the sample Login Page |

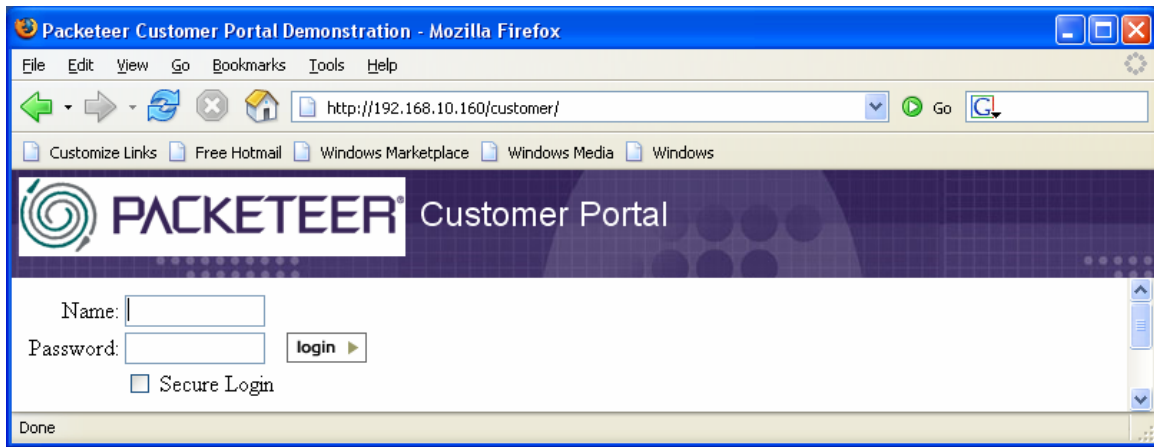
6. **Configure individual displays**, that customer will see

Use EX1.HTM or ISP.HTM from PSAMPLES.ZIP and rename it to INDEX.HTML. This is the first file that is read after successfully logging in to the Customer Portal and is normally specific to each customer.

You also can modify the file with your demands.

7. **Transfer the files** to the PacketShaper and place them in the customer directory.

8. **Connect to Customer Portal** by opening the web browser and type the Portal IP Address



This is an example, what Customer Portal can be used for

